

Food Service Update - Eliminating the Sunday Night Phone Calls

In response to feedback regarding the Sunday night phone calls for low and negative balances, Food Service will be making a change to how families are notified effective January 21, 2019. When a family's Food Service account is \$7.00 or less, or there is a negative balance, an email will be sent with the amount remaining in the account. Emails will continue to be sent until the balance is greater than \$7.00. In addition, a text message will be sent Sunday night if families have a low or negative balance.

Important Food Service reminders:

- The District has eliminated the online fee for making food service payments through the parent portal. A \$15.00 minimum payment is required.
- Milk charges apply for students who choose a milk with their cold lunch or take a second milk. Milk costs \$0.40.
- À la carte charges also apply if items are chosen in addition to the full lunch, or if a student chooses not to take a full lunch. (These costs apply to students at Community Eligibility Provision (CEP) schools as well.)